

Online Training Solution for the State of Nevada Private Investigators Licensing Board Required Training

Best-in-class online security training. Anywhere. Anytime.



THE REQUIREMENT

The STATE OF NEVADA will require pre-employment TRAINING FOR ALL REGISTERED WORK CARD HOLDERS employed by PILB Licensees.

MANDATED TRAINING is expected to include:

NRS/NAC 648

- Liabilities (Criminal/Civil)
- Laws (other than NRS) that regulate them
- Roles of different license categories

Professional Conduct, Ethics, Responsibilities, Customer Service

- Client Expectations
- Attire
- Court Awareness/Courtroom Demeanor

Report Writing Law Enforcement Relationships

- Reporting Hierarchy
 Medical Emergency Basics
- **Situational Awareness**
- De-escalation (Posturing)
- Threat Assessment
- Workplace Violence/Active Shooter
- See Something Say Something



THE CHALLENGE

In any industry where **ANNUAL TURNOVER** can exceed **100%**, there is a need for an easy, cost-effective and efficient way to train.

COMPLIANCE, COST, CONVENIENCE and **QUALITY** are the top concerns for Licensees when training new and current employees.

IN-PERSON TRAINING can be expensive, the QUALITY can be inconsistent, and the INCONVENIENCE of it can drive away new employees.

SECURITY



THE SOLUTION

Online interactive courses that satisfy State training requirements are delivered using a hosted learning management system.





We offer an **E-LEARNING SOLUTION** where employees and companies benefit from:

EMPLOYEES:

- 24/7 Access
- Mobile-optimized
- Self-paced, interactive courses
- Clear, automated instructions
- Downloadable certificates

COMPANIES:

- Less expensive than in-house or outsourced training options
- More compliant and flexible than traditional training solutions

- Cloud records management
- Powerful reporting that you control
- Automated licensing renewal reminders



APPROVED COURSES

Currently, we offer approved courses in:

- Utah
- Colorado
- Arizona
- Minnesota
- California

Approvals in additional state and local jurisdictions are in process ...

SECURITY



THE NEVADA PROCESS

- 1. Licensee assigns online course to a new hire
- 2. Employee receives automatic email containing instructions on how to get started
- 3. Employee completes the training
- 4. PILB-compliant certificate is auto-generated
- Employee and Licensee receive email notification of completion



FLEXIBLE PAYMENT OPTIONS

- Option 1 Licensee (Employer) pays for training.
- Option 2 Card Holder (Employee) pays for training with Credit or Debit Card
 - Pay In full
 - Payment plan: 50% down and two 25% payments over two months





TRAINING DEMO

To check out our training demo, go to - https://demo.firmwater.com/defencifytraining

Instructions on sign-up are included below.

On the training site main page:

- 1. Select 'Create an account'
- 2. Fill out the 'Create an account' information page
- 3. Under 'Course Library', access 'The Nature and Role of Private Security Part 1: Authority and Duties'

Sample course takes ~15 minutes to complete.





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Defencify Online Training for Security Officers

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